sensi™

INSTALLATION GUIDE
for homeowners

1a Download the Sensi Mobile App

NOTE: The app contains your step-by-step installation instructions

+ Open mobile App Store

+ Search for *Sensi Thermostat*

+ App should appear in results

1b Or, Download the Sensi App for iPad

NOTE: The app contains your step-by-step installation instructions

+ Open mobile App Store

+ Search for ***Sensi Thermostat***

+ Change from ***iPad Only*** to ***iPhone Only*** in top navigation bar

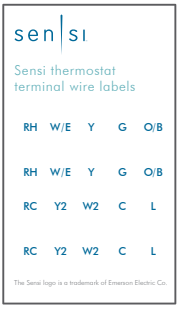
+ App should appear in results

2 Gather Items

+ Small and medium screwdrivers

+ Your home Wi-Fi password

+ Sensi Security Code card



+ Included terminal wire labels

3 Create a Sensi Account

+ Open the app

+ Select ***Create an Account*** link FIGURE A

+ Complete form and select ***Create Account*** button FIGURE B

FIGURE A

FIGURE B

4 Follow App Instructions For Install

+ Select the first option on the Add Thermostat page

+ Continue as prompted for step-by-step install instructions

RETAIL THERMOSTAT LIMITED WARRANTY

THIS LIMITED WARRANTY STATEMENT APPLIES TO ALL RETAIL PRODUCTS SOLD AFTER OCTOBER 31, 2013

This limited product warranty is provided by White-Rodgers, a Business Unit of Emerson Electric Co. ("Manufacturer" or "We" or "Our") to the original, consumer owner of the product with which this limited product warranty is provided (the "Product"), and any subsequent owner of the residence in which the Product was originally installed "You" or "your"). This warranty applies only to Retail Products purchased from the Manufacturer.

The Manufacturer warrants to You that the Products will be free from defects in material and workmanship under normal use and regular service and maintenance, subject to the exclusions described below, for a period of 3 years (the "Warranty Period"), commencing on the later of:

(a) the date of purchase, or

(b) the date of manufacture as identified by your Product manufacturing date code (year and week)

You will be required to show documentation supporting (a). If You are unable to provide documentation supporting (a), the warranty period shall be based on the Product's date code and will be determined by the Manufacturer, in its sole and absolute discretion.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE MANUFACTURE'S PRODUCT AT THE MANUFACTURER'S DISCRESSION.

WHAT IS NOT COVERED

This limited warranty does not extend to any losses or

damages due to:

a. Losses or damages or the inability to operate your Product resulting from conditions beyond the Manufacturer's control including, without limitation, accident, alteration, misuse, abuse, neglect, negligence (other than Manufacturer's), acts of God, failure to install or maintain the Product in accordance with the Manufacturer's instructions.

b. Wear and tear expected to occur during the normal course of use, including without exception reasonably expected losses or damage.

In addition to the above exclusions, this limited warranty does not apply to Products installed in a commercial or industrial application. This limited warranty is void if you attempt to repair the Product.

SOLE WARRANTY

THE WARRANTIES SET FORTH IN THIS SECTION ARE THE SOLE AND EXCLUSIVE WARRANTIES GIVEN BY THE MANUFACTURER WITH RESPECT TO THE PRODUCTS AND ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHETHER OR NOT THE PURPOSE OR USE HAS BEEN DISCLOSED TO MANUFACTURER IN SPECIFICATIONS, DRAWINGS OR OTHERWISE, AND WHETHER OR NOT MANUFACTURER'S PRODUCTS ARE SPECIFICALLY DESIGNED AND/OR MANUFACTURED BY MANUFACTURER FOR YOUR USE OR PURPOSE.

WHAT WE WILL DO TO CORRECT PROBLEMS

If You return the defective Products during the warranty period and in accordance with the instructions contained herein, shipping prepaid, the Manufacturer shall, at its option and as Your exclusive remedy, repair, correct or replace the Products

at no charge if the Products found by Manufacturer to be a valid warrant claim, in Manufacturer's sole discretion. Replacement Products may be refurbished and/or different models, but will be functionally equivalent to the Products or hardware being replaced. Products repaired or replaced during the warranty period shall be covered by the foregoing warranty for the remainder of the original warranty period or ninety (90) days from the date of shipment or purchase, whichever is longer.

HOW TO MAKE A WARRANTY CLAIM

If You discover any warranty defects, or You have questions concerning Your Products or how to determine when service is needed, please call our Customer Service department at 1-866-323-7310 or visit our website at: sensicomfort.com.

The following information must be provided as part of Your warranty claim: your name, address, phone number, Your Products' model number, and if necessary, upon request, written confirmation of the date shown on Your purchase receipt and the purchase price paid for the Product.

Once We have received Your returned Products, We will determine, in our sole and absolute discretion, whether Your claim is covered by, or excluded from, this limited warranty. Repairs or modifications made to the Products by other than Manufacturer will nullify this limited warranty. Coverage under this limited warranty is conditioned at all times upon the original purchaser's compliance with these required notification and repair procedures.

30 DAY SATISFACTION GUARANTY

If You are not comfortable with the terms of this limited warranty, or completely satisfied with Your Products, You may return the Products in new condition to the Manufacturer within 30 days of purchase and receive a full refund of Your purchase price. Return instructions can be obtained by calling our Customer Service Department at 1-866-323-7310.

LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO EVENT SHALL MANUFACTURER OR ITS AUTHORIZED SERVICE REPRESENTATIVES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING ANY ECONOMIC LOSS, WHETHER RESULTING FROM NONPERFORMANCE, USE, MISUSE OR INABILITY TO USE THE PRODUCT OR THE MANUFACTURER'S OR ITS AUTHORIZED SERVICE REPRESENTATIVE'S NEGLIGENCE. THE MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND, IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL MANUFACTURER'S LIABILITY TO YOU EXCEED THE PRICE PAID BY THE ORIGINAL OWNER FOR THE MANUFACTURER'S PRODUCT.

The term "consequential" damages shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

This limited warranty shall be governed by the laws of the State of Ohio, USA without regard to its conflict of law principles.

Effective: November 30, 2013

INSTALLER INFORMATION

FAILURE TO READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY BEFORE INSTALLING OR OPERATING THIS CONTROL COULD CAUSE PERSONAL INJURY AND/OR PROPERTY DAMAGE.

⚠ WARNING

On two transformer systems, the transformers MUST be in phase. Measure the voltage across RC and RH. If more than 12 Volts AC is present between RC and RH, then the transformers are NOT in phase. To correct this condition, reverse the secondary low voltage connections at either the Heating or Cooling transformer.

⚠ WARNING

Do not use on circuits exceeding specified voltage. Higher voltage will damage control and could cause shock or fire hazard.

Thermostat installation and all components of the control system shall conform to Class II circuits per the NEC code.

⚠ CAUTION

To prevent electrical shock and/or equipment damage, disconnect electric power to system at main circuit breaker box until installation is complete.

ATTENTION: MERCURY NOTICE

This product does not contain mercury. However, this product may replace a product that contains mercury.

Mercury and products containing mercury must not be discarded in household trash.

Refer to *thermostat-recycle.org* for location to send product containing mercury.

FOR SUPPORT CALL
1.888.605.7131

or visit
sensicomfort.com

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